



## 2024 to 2027 Business Plan

### Service: Community Centres

**\$0.03**

Cost per day for the average rate payer (2024 to 2027)

**0.26%**

Of the 2024 to 2027 City of London Net Property Tax Supported Budget

#### Who we are:

- The City of London provides facilities for recreation and sport programming, rental opportunities, events, and meetings, as well as hosting aspects of the City's emergency response functions.
- Community and Senior Centres are where communities can come together and build new relationships, gain information about their community, learn new skills, and enjoy the benefits of recreation and sport through participation.

### What we do:

- Serve as a vehicle for communicating with residents on community activities, neighbourhood-based groups, and recreation initiatives.
- Community and Senior Centres support strong neighbourhoods and support activities, services, and programs that enhance the health and well-being of Londoners.

### Why we do it:

- **Traditional** – The operation of community centres is a traditional municipal function.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$4,155	\$4,187	\$4,224	\$4,254	<b>\$16,820</b>
Other Revenues	-\$1,768	-\$1,795	-\$1,823	-\$1,851	<b>-\$7,237</b>
<b>Net Tax Levy Supported Operating Budget</b>	<b>\$2,387</b>	<b>\$2,392</b>	<b>\$2,401</b>	<b>\$2,403</b>	<b>\$9,583</b>
Total Capital Expenditures	\$2,222	\$16,637	\$3,500	\$13,825	<b>\$36,184</b>
Full-Time Equivalentents (FTE's)	54.6	54.6	54.6	54.6	N/A

Reflects 2024 to 2027 approved City budget as of March 1, 2024

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



**Reconciliation, Equity,  
Accessibility, and  
Inclusion**



**Economic Growth, Culture,  
and Prosperity**



**Housing and  
Homelessness**



**Mobility and  
Transportation**



**Wellbeing and Safety**



**Climate Action and  
Sustainable Growth**



**Safe London for Women,  
Girls, and Gender-Diverse  
and Trans People**



**Well-Run City**

## Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:



### Environmental:

- As Community and Senior Centres plan for the replacement of aging infrastructure, zero emission infrastructure will be utilized.

### Socio-economic Equity:

- Community and Senior Centres continue to work towards being barrier free and inclusive by remaining AODA compliant.
- Community and Senior Centres continue to provide no cost participation opportunities.
- Community and Senior Centres will continue to promote the City of London subsidy programs including Play Your Way and the Waiving or Reducing of Fees policy.

### Governance:

- Community and Senior Centres has Health and Safety and Risk Management procedures in place to mitigate risks by adhering to legislative requirements.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

## Service Highlights 2024 to 2027

- Maximize the utilization of Community and Senior Centres through a balanced mix of programming, community access, rentals, and special events.
- Implement recommendations from the Parks and Recreation Master Plan.
- Enhance the role of Community and Senior Centres as a gathering place and information centre by providing information to the public about community activities and opportunities.
- Plan for the construction and operation of additional Community and Senior Centres.
- Provide affordable access to community centres through the Waiving or Reducing of Fees policy.
- Play a key role in hosting emergency reception centres, and serving as cooling and warming centres during inclement weather.
- Introduce and expand free drop-in and unstructured activities.
- Undertake capital projects to renew and refresh program and meeting spaces, and amenities to increase functionality and respond to changing community interest and program trends.
- Continue to consult and collaborate with the City's Asset Management Team to advance the Corporate Asset Management Plan.

## Risks and Challenges Anticipated in 2024 to 2027

- Increased demand for free access to community centers from charities, not for profits, fundraising events, ad hoc groups, and various organizations.
- Increased operational and capital costs.
- Rehabilitation of aging infrastructure.

## Other reference information and links:

- [Parks and Recreation Master Plan](#)
- [A Framework for Recreation in Canada \(2015\)](#)

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